

Parent Peer Support Worker - Victoria Youth Clinic

Summary

This position serves as a member of the interdisciplinary team at Foundry Victoria and plays an active role in supporting caregivers and parents of youth aged 12-24. Family Peer Support use their own personal experience in order to personalize care and assist clients and their families in the navigation and understanding of services, program utilizing referrals and applying recommendations from other professionals. Provides community education and support related to parent and youth services in the Greater Victoria area.

Key Duties and Responsibilities

* Provide parents (and caregivers) with education and resources to assist with supporting their youth
* Provide assistance to parents (and caregivers) and their families in accessing needed self-help and family peer-support services.
* Advocate for clients and their families
* Provide necessary support services to clients and their families.
* Assist clients and their families to identify and develop support networks.
* Connect clients and their families to peer and family support groups
* Facilitate family support groups
* Assist in wraparound planning processes
* Assist in the development of crisis and other client and family-driven plans.
* All other duties as assigned.

**Administration**

* Maintain accurate stats and records for goals and outcomes
* Develop new resources for parents as needed
* Complete semi-annual reports
* Preparation of presentation/handouts for meetings

**Liaison**

* Network and collaborate with agencies and other health service providers that serve the target population (youth at risk aged 12-24) in order to support parents/caregivers
* Connect with community agencies and schools to build awareness of the Peer Support services at Foundry Victoria/Youth Clinic.
* Collaborate with researchers at Youth Clinic/Foundry
* Update Foundry Victoria/Youth Clinic clinical staff at case management meetings regarding any parent concerns related to high risk clients

**Youth and Family Connections**

* Work with the Foundry team to connect youth and families to services
* Parent Support Group – co-facilitate with a team to support parents of high risk youth
* Help to coordinate and participate in parent community forums, Foundry Services Working Groups and education seminars
* Development of a Foundry Advisory Council

**Education**

* Provide community education about health and social issues that are the realities for our population and how to make positive changes
* Represent the Youth Clinic/Foundry Victoria to the various audiences of youth, parents, professionals

**Qualifications and Experience**

**Education and Experience**

* Lived experience as a parent or care giver of a youth with mental health and/or substance use
* Experience with navigating medical, mental health & addiction services
* Related work experience in intervention, assessment and case management helpful
* Experience in facilitating workshops an asset

**Knowledge, Skills and Abilities**

* Knowledge of youth and adult services, especially those at-risk and marginalized
* Experience of working with vulnerable (Indigenous, Trans, non-binary, etc) youth helpful
* Flexibility to be responsive to needs of parents of youth
* Ability to maintain confidentiality with youth
* Personable, able to multi-task and work in a dynamic work environment
* Responsive and responsible
* Able to work in an integrated health care and social services team environment
* Excellent communication skills
* Adept at navigating social media sites and electronic medical record system
* Reliable and adaptable
* Ability to organize and prioritize own workload
* Ability to work independently as needed

**Diversity**

The Victoria Youth Clinic Society welcomes applications from all qualified applicants including but not limited by those of any sex, race, orientation, or disability. Multilingual skills and multicultural competence are assets.

**Compensation**

Competitive salary. This position is a part-time (15 hours/week) position. A current criminal record check with vulnerable sector screening will be required.

Please send COVER LETTER and RESUME by October 15, 2019 to Barbara Thompson, Executive Director of the Victoria Youth Clinic (bthompson@foundryvictoria.ca)

Selected applicants will be advised of interviews. The position is to be filled as soon as reasonably possible.