

Formerly Abbotsford Community Services



JOB POSTING 2019-125-06

INTERNAL/EXTERNAL

Family Peer Support Worker Foundry Wage: \$18.00 per hour

Part Time: 7hrs/wk.

Archway Community Services has been helping people since 1969. We provide more than 85 programs and services to clients at every stage of life. Our vision for the future is justice, opportunities and equitable access for all. We strive toward that goal by fostering community well-being and social justice through positive action and leadership. Come help us help people.

JOB SUMMARY

The Family Peer Support worker participates as a member of the Foundry team and utilizes their own lived experience of supporting a youth or young adult who has experienced mental health or substance use challenges in the provision of peer-based mentoring. The Family Peer Support worker assists in the delivery of Foundry centre operations and offers family and caregivers assistance with service navigation and resource information while providing individualized support. The Family Peer Support worker promotes family participation in services by fostering the development of respectful, collaborative relationships with families, youth and service providers.

DUTIES AND RESPONSIBILITIES

- 1. Provides a welcoming and supportive atmosphere for families and caregivers receiving services at the Foundry centre.
- 2. Provides direct on-site services to families and caregivers by providing support, guidance and mentorship, in the areas of information, navigation, resources and skill development to support and engage families as partners in their co-developed wellness goals.
- 3. Models hope and shares living/lived experiences and lessons learned to support caregivers in achieving individual and family health and wellness goals. Facilitates meaningful engagement (defined in Foundry's Youth and Family Engagement Framework) and participation of families in focus groups, surveys, research and evaluation and other opportunities related to peer support to further build capacity and leadership. Works collaboratively as an advocate and liaison between caregiver/family member, youth, centre staff and community partners.
- 4. Supports administrative tasks with families and caregivers, including completion of applications and referral forms.
- 5. Completes and maintains related records and documentation including: statistics, progress reports, care plans, and referrals.
- 6. Collaborates with youth peer support workers at the centre to enhance youth, young adult and caregiver/family experience.
- 7. Facilitates peer support and educational groups to promote skill development, engagement and foster peer-peer connection and networking opportunities.

- 8. Facilitates the engagement and participation of families (i.e., parents, caregivers, siblings, youth) in focus groups, surveys, and research and evaluation activities related to peer support.
- 9. Works collaboratively with centre staff and community partners to optimize relationships between families, caregivers, service providers.
- 10. Supports the development of the Foundry Peer Support network on a provincial level including but not limited to, research and evaluation activities and participation on select provincial working groups.
- 11. Participates as a team member, attending team meetings, case conferences, conference calls and other organizational activities. Other duties as assigned.

QUALIFICATIONS:

- Direct experience as a parent or caregiver supporting a youth or young adult with mental health and/or substance use challenges and service navigation in local community.
- Eligible for completion of Foundry Family Peer Support training or equivalent.

Knowledge and Skill Set

- High degree of self-awareness and capacity to apply appropriate boundaries and maintain confidentiality
- In a place of wellness, with the capacity to use one's lived experience to further healthy, positive interactions with families and caregivers at differing levels of engagement
- Strong relationship building skills
- Empathetic, kind, compassionate, good listening skills and creative thinker
- Ability to facilitate meetings and comfortable with public speaking
- Broad knowledge of community resources, and supports
- Knowledge of and acceptance of the multi-cultural diversity of the BC population
- Demonstrated organizational and time management skills, accountability, reliability and punctuality
- Excellent planning and coordination skills with ability to multi-task
- Strong written and interpersonal communication skills
- Self-starter with a positive attitude and willingness to work flexible hours
- Ability to work independently and as part of an inter-disciplinary team
- Basic computer skills; experience with Microsoft office, Excel, PowerPoint

Other Requirements:

Criminal record check

Closing date is August 15, 2019

TO APPLY

Interested applicants are to reference Posting 2019-125-06 in the subject line.

Please submit your cover letter and resume to:

Email: jobpostings@archway.ca

Subject: Job Posting 2019-125-06

No phone calls please. Only short-listed applicants will be contacted.

Archway Community Services is an equal opportunity employer and encourages applications from all equity seeking groups.