

# • FOUNDRY •

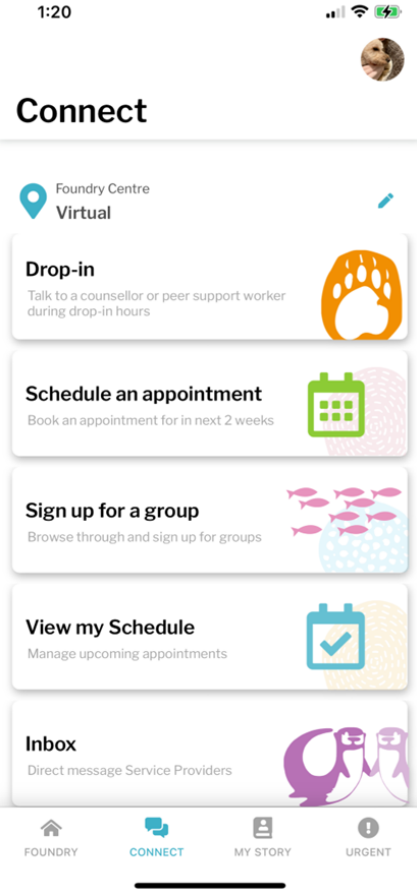
**Foundry BC App. Co-designing and successfully launching a purpose-built app for young people ages 12-24 years.**

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IAYMH 2022  
September 30, 2022



# FOUNDRY OFFERS YOUNG PEOPLE AGES 12-24 HEALTH AND WELLNESS RESOURCES, SERVICES AND SUPPORTS – THROUGH INTEGRATED YOUTH SERVICE CENTRES, FOUNDRY VIRTUAL AND FOUNDRYBC.CA



# Foundry Locations Across BC

## 13 existing centres

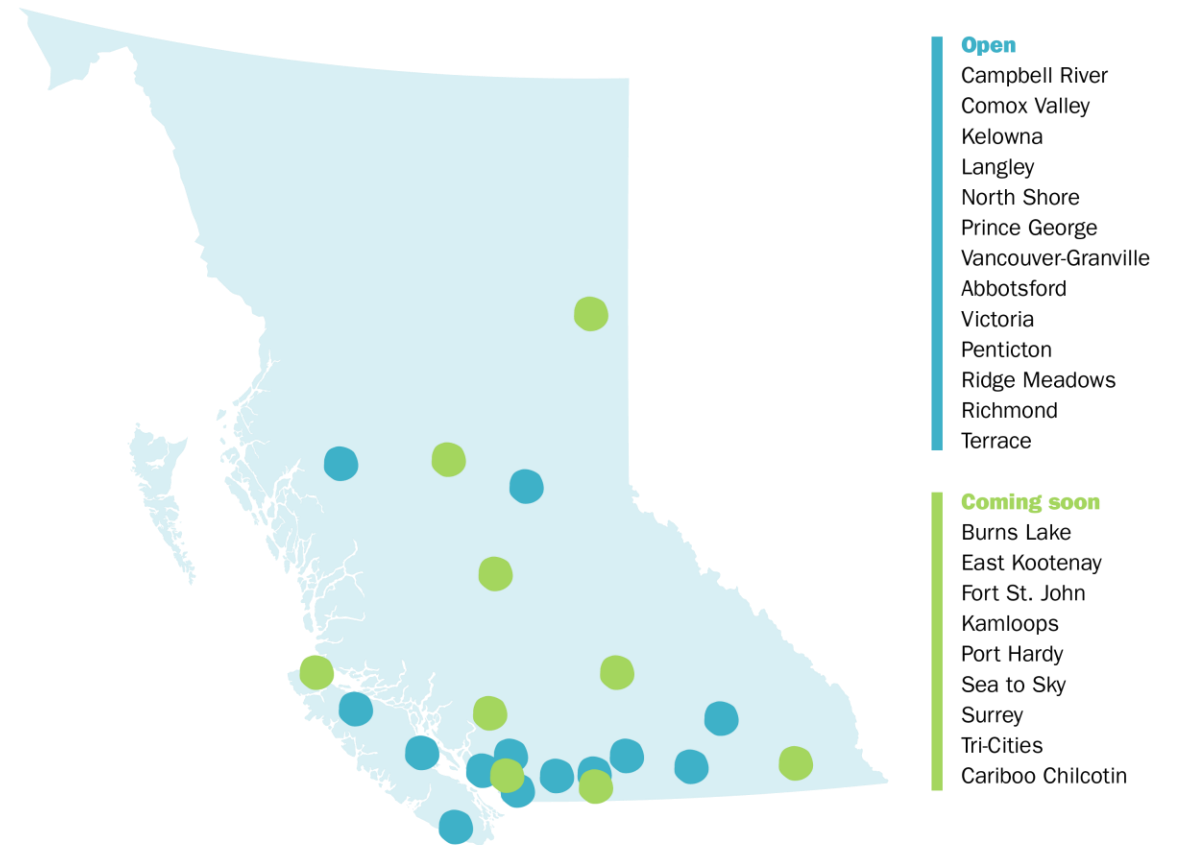
- Prince George
- Richmond
- Ridge Meadows
- Vancouver-Granville
- North Shore
- Victoria
- Penticton
- Terrace
- Kelowna
- Campbell River
- Abbotsford
- Comox Valley
- Langley

## 6 coming soon

- Burns Lake
- East Kootenay
- Port Hardy
- Sea to Sky
- Surrey
- Cariboo Chilcotin

## 4 in development

- Fort St. John
- Tri-Cities
- Kamloops
- One to be announced

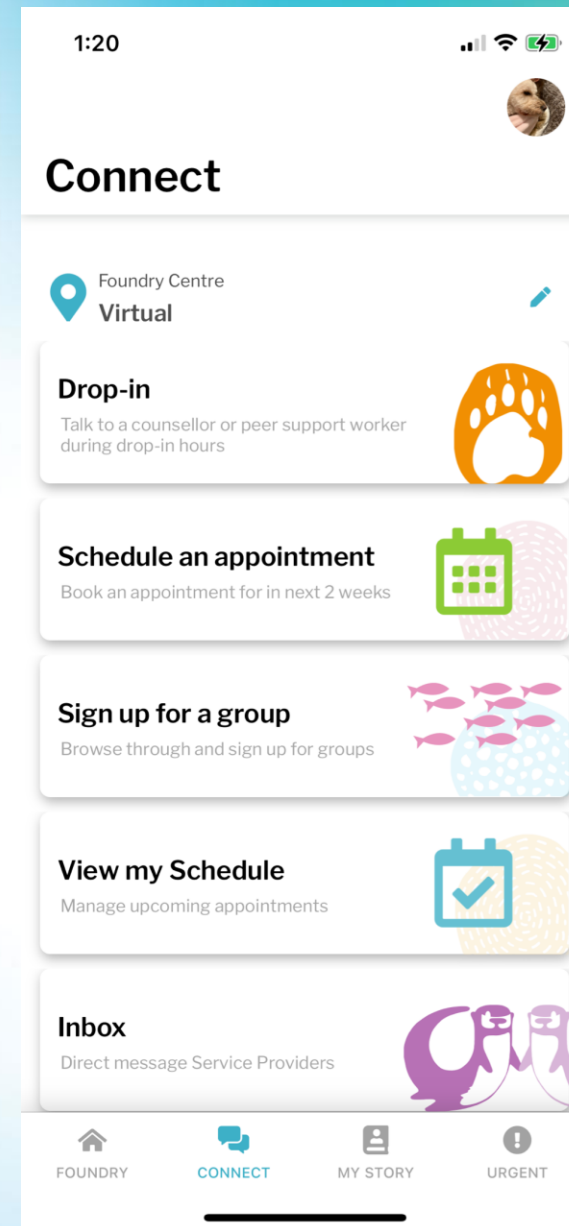


# The Foundry BC Platform

Clients interact with the platform via:

- An iOS app
- An Android app
- A Web App (from their computer, no downloading required)

Health care providers interact with the platform via a clinician/staff portal.





# Co-design

- The Foundry BC platform has been meaningfully co-designed with young people and families/caregivers since early 2019, even before we selected our development partner.
- Young people and families/caregivers involved come from all over BC, with a focus on young people from rural and remote communities.
- They co-designed every piece of the app and continue to co-design ongoing development and the Foundry Virtual Program, including:
  - My story – a youth led idea that allows young people and families/caregivers to only tell their story once
  - How appointment booking works
  - Services offered
  - Inbox
  - Reminder system
  - Modalities offered for virtual appointments
  - And much more



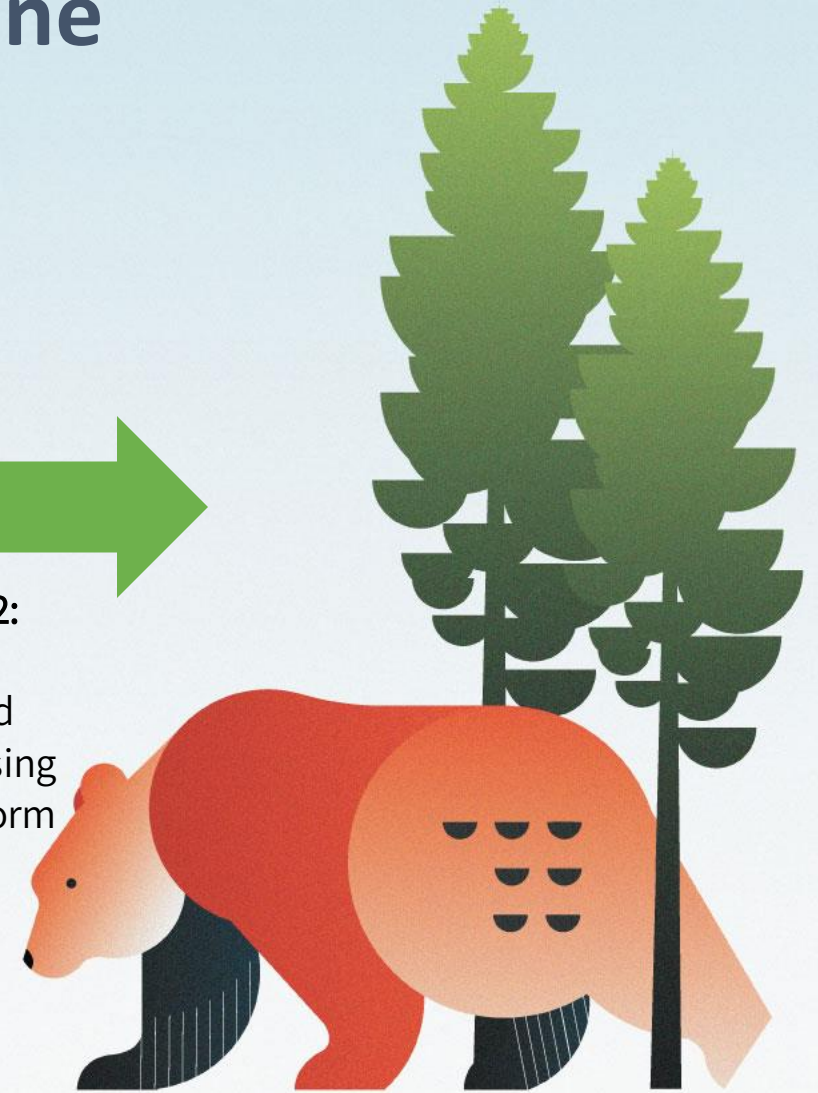
## Quote from Youth Advisory Participant

*“Being a part of the Youth Advisory Committee at Foundry has been an unforgettable experience. This meant a lot to me because I have had my own personal struggles with mental illness. Building our Foundry Virtual Clinic has positively impacted me and my mental health by giving me a sense of purpose. I feel so lucky to have been a part of this process, and to have been given an opportunity to speak up for something that is important to me.”*





# Foundry BC Platform - History and Timeline



# Foundry BC Platform – Current Features

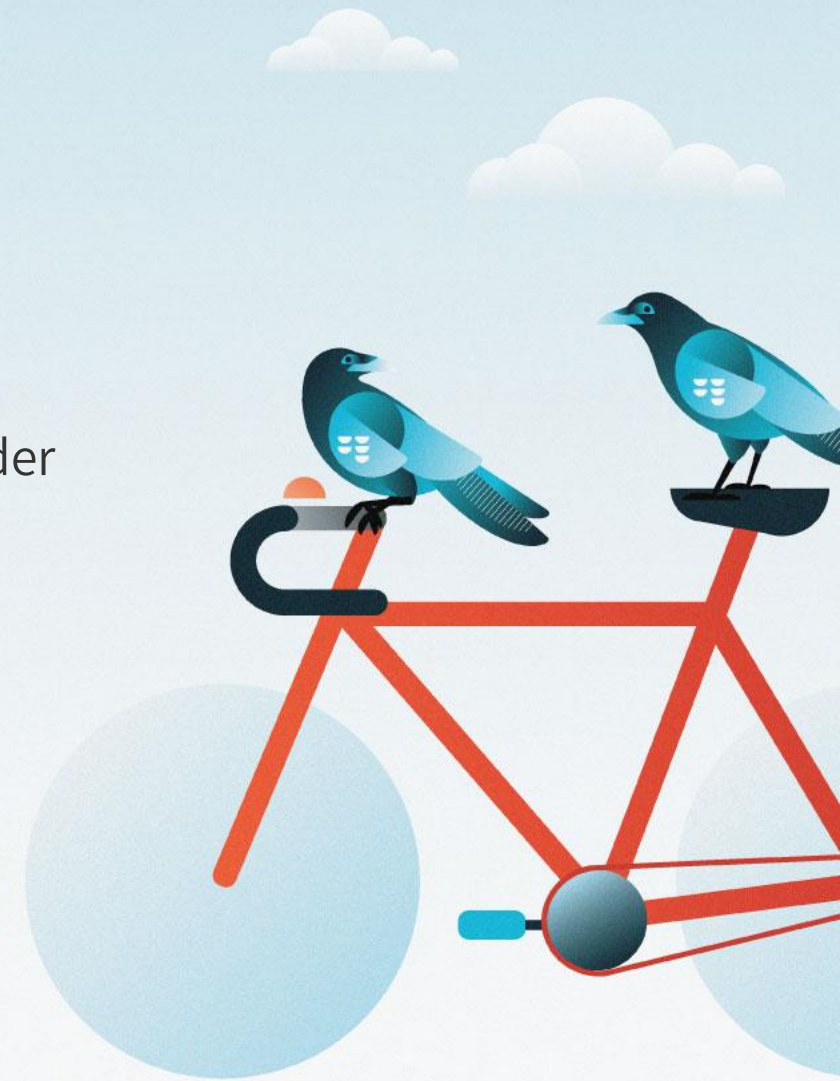
- Allows young people and families/caregivers to schedule virtual and in-person appointments
- Inbox: a secure way to message clients in between appointments when needed
- Ability to configure role and appointment types to match Foundry centres' needs
- Online walk-in queue with manual triaging
- My Story: Allows young people and families/caregivers to only tell their story once, in their own words
- Ability to choose between a local Foundry centre and Foundry Virtual
- Toolbox integration: Automatically registers young people and families/caregivers in our data collection platform when they sign up for an account and sends them the needed surveys automatically





# Foundry BC Platform – Future Features

- More fulsome Toolbox integration
- Action Plan: Track goals and progress collaboratively with service provider
- Medication History Log: Track current and past prescribed medication
- Features to increase adoption and ease of implementation at Foundry centres
- Gamification



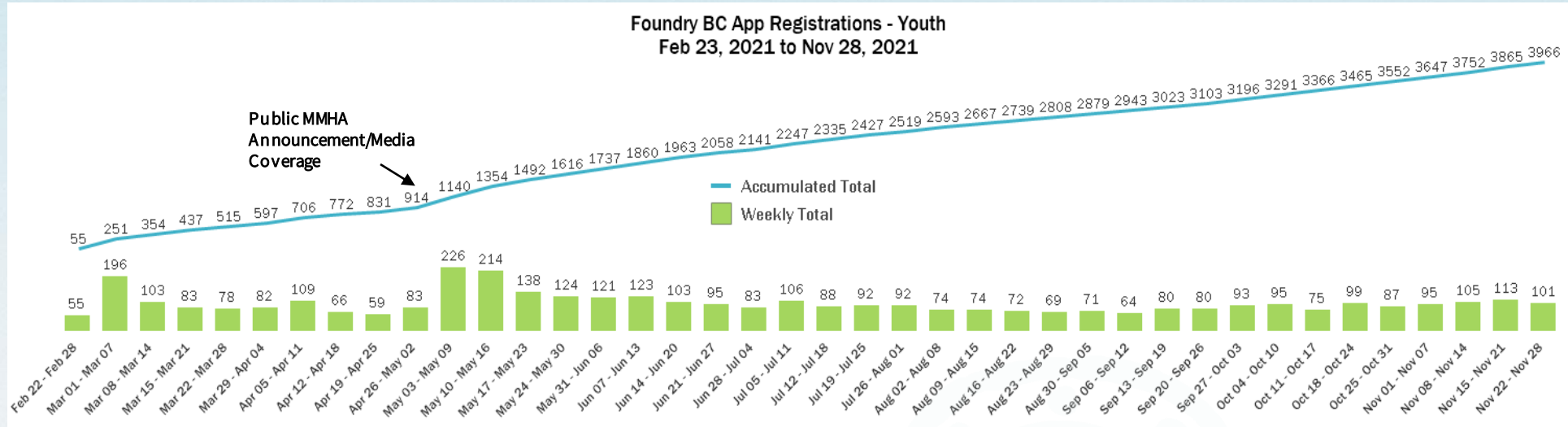
# Demo

We will now show you the FoundryBC Platform with a live demo!

FYI: Folks whose app store is not set to Canadian will not be able to download the app at this time, if you are attempting to now.

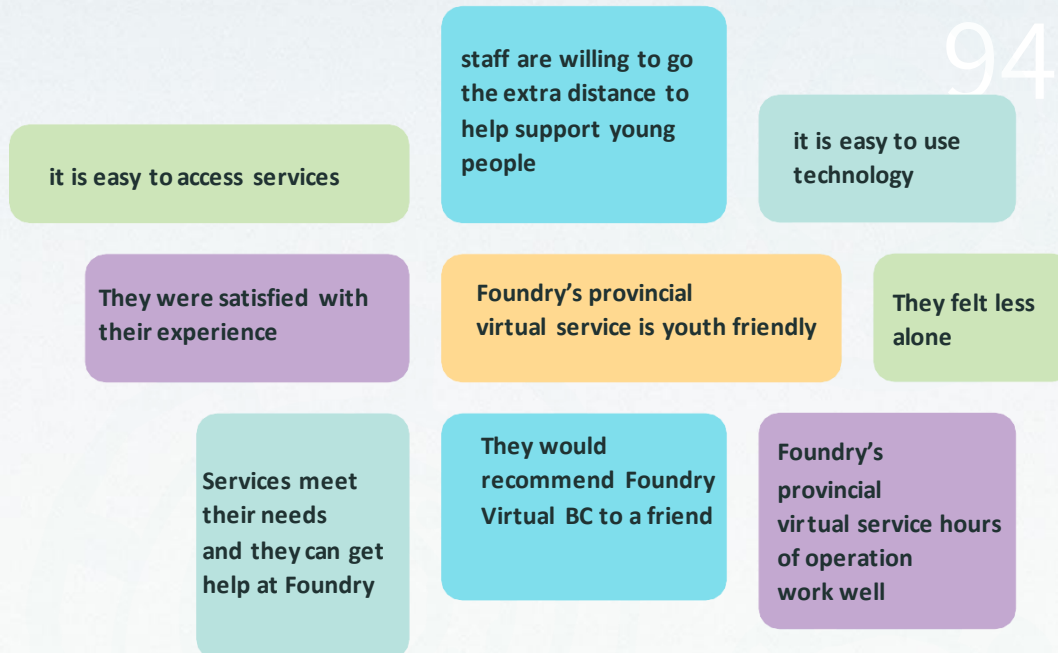


# Go-live and Stats



## 100% of youth agree

BC youth and families/caregivers are having positive experiences with Foundry Virtual BC technology, services and staff.

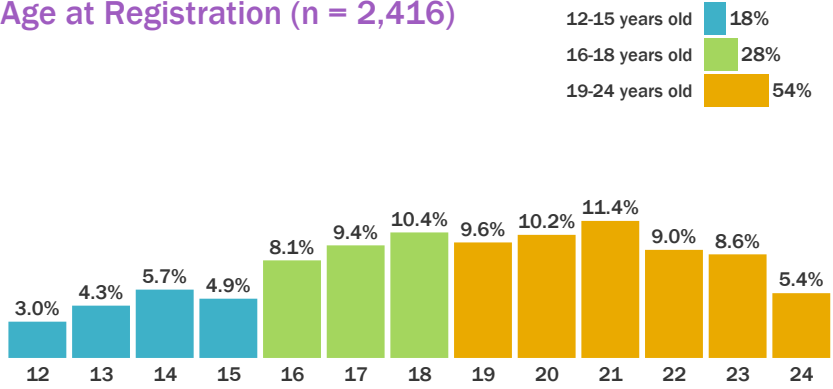


Youth Experience Survey Findings  
N= 27 March 2021



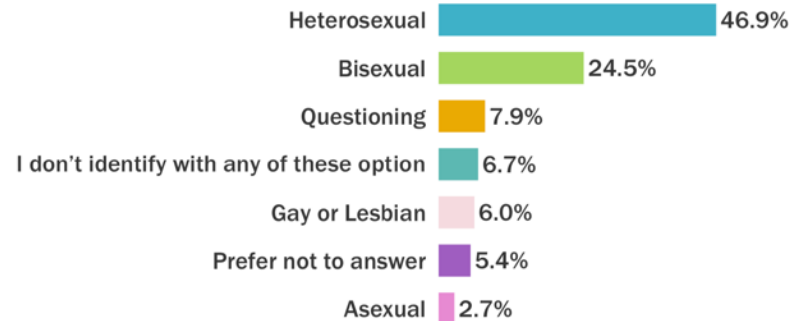
# Who is accessing the Foundry BC Platform?

## Age at Registration (n = 2,416)



## Sexual Orientation (n = 1,037)

\*All youth visited in the past 6 months that have responded  
 \*Responses could be from more than 6 months ago



## Question for Youth:

If FoundryVirtual was unavailable,  
 I would have gone to ?  
 (n = 1,904)

31% answered:

Nowhere / I wouldn't have gotten help

## Ethnic/Cultural Background (n = 1,037)

\*All youth visited in the past 6 months that have responded  
 \*Responses could be from more than 6 months ago



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Thank You

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[foundrybc.ca](http://foundrybc.ca)

*Foundry is hosted by Providence Health Care and supported by the Province of BC and donors to St. Paul's Foundation.*







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